



Residents Committee

Role description

Chair:

- Organization of the Committee
- Selecting dates
- Leading meetings
- Interaction with Council

Ombudsperson:

- Dealing with residents complaints directly
- Providing with possible solutions

Other members:

- Providing support to Ombudsperson
- Providing direct indirect support to residents
- Providing ideas to assist residents in their training and stress related problems
- Preparation of documents

All Committee members:

- Proposing topics for discussion

Meetings are organized generally before monthly Council meetings (based on complaints and or activities but a minimum of 6 per year).

Committee members are generally appointed for a 3-year period. An extension of term of up to 2 years is possible.